



# TWO-WAY RADIOS BEST PRACTICES

Thank you for purchasing your equipment from Apex Radio Systems. To ensure your two-way radio equipment functions at its best, we recommend the following tips. If you've distributed radios to the wider team it's worth educating them how to store, use and maintain the equipment to ensure the two-way radios remain functional for critical communications.

If we can be of further assistance, please contact us on **0191 228 0466** or email at **info@apexradio.com**.

## TOP TIPS

### **Turn the radios off when on charge**

Leaving the radios on when charging can shorten the battery life of the radio. Please turn off the equipment when placed in the charger.

### **Storing your equipment**

Please ensure you store the radios in a cool, dry place, ideally at room temperature. Avoid storing in direct sunlight or in hot, damp areas.

### **Daily use and care**

Our radio equipment is rugged and durable, however, handling them inappropriately may affect their lifespan. Please don't carry your handset by the antenna as damage could lead to communication failure.

### **Don't apply anything internally**

Applying tape and covering components can increase the risk of overheating and equipment failure. We ask that you refrain from applying tape or drawing on the radios, especially inside, to allow the battery to circulate as it should.

### **Cleaning your radios**

Don't spray industrial cleaners directly on your radio or use harsh chemicals that can damage your radio. Wipe them down with a damp cloth, and make sure there is no dust build-up.