

VoCoVo

Communicate. Collaborate. Connect.

VoCoVo Go solution



How VoCoVo is transforming retail

VoCoVo enables teams to communicate instantly, to pass information and resolve queries across a wide area. At the heart of any VoCoVo solution are lightweight, robust, wireless Headsets (no wires or battery belt packs) offering instant crystal clear communication.

Customers report the following results



198%

Increase in how quickly colleagues are able to help customer enquiries



87%

Think they are better equipped for serving customers



70%

Decrease in store theft



52%

Increase in how safe colleagues feel at work



£2.5 million

Efficiency savings year on year



VoCoVo is installed over

4,000

individual locations and growing across the globe

Retailers powered by VoCoVo



FRIDAYS



HOMEBASE



Cath Kidston

M&S
EST 1884



ASDA

Wickes

Morrisons

JACK'S

The Midcounties
Co-operative

PRIMARK



Waitrose



Auchan



500 hours

Saved per store a year,
since VoCoVo's installation

pets
at home

300%

Increase in how quickly
customers are helped

VoCoVo Go Starter Kit

Everything you need arrives in the box – just plug in, charge the Headsets and start instant communications with your team. Press the button, speak and your whole team can listen, talk and help!

Key Benefits

- Instant, crystal clear communication
- Lightweight, robust, push to talk (PTT), wireless Headsets
- Headset voice prompts
- Full duplex speech
- No interference from machinery or other devices
- Up to 29 Headsets
- Up to 3 Repeaters
- Up to 48 hours Headset use from a single charge
- Under 3 hours to full charge
- Talk lock (3 minutes) and mute Headset features
- Do away with old technology such as tannoy messaging and walkie talkies



“It was integral to the business model of our stores, and we’d thoroughly recommend VoCoVo for running an efficient operation”

Andy Newbould **TESCO**

Your starter pack includes:

- 5 x VoCoVo Push to talk (PTT) Headsets
- 1 x Headset charge rack and UK power supply
- 1 x VocoPulse Conference block and power supply
- 1 x Installation manual

Glossary

Talk Lock : enables the user to communicate with the team without pressing the PTT button for up to 3 minutes. Briefly press and hold the menu button and PTT button simultaneously to activate talk lock. Talk lock can be extended.

Full Duplex speech : enables all team members to listen or talk as if they are all in the same room. Critically, pressing the talk button does not cut off another team member or prevent another person from speaking.

Voice prompts : to announce status such as battery low or mute on.

Conference block : the device that delivers radio coverage to your VoCoVo Go solution.

The benefits

Why choose VoCoVo?

Managers Handsets

Enable a manager in his/her office to monitor Headset activity or join the team conference and talk to colleagues by using a VoCoVo Go Handset.

Modular and scalable

VoCoVo is completely modular and scalable so additional devices and Headsets (maximum 29) can be added at any time.

Coverage across wide areas

VoCoVo offers instant crystal clear communication over a very wide area. Even greater coverage can be added at any time with VoCoVo Go Repeaters. Up to 3 Repeaters can be added to a your solution.

Is VoCoVo right for me?

VoCoVo is perfect for teams in almost any environment needing instant, effective crystal clear communications. For example, retailers, wholesalers, warehousing, manufacturing and production sites, amateur dramatic groups, restaurants, hospitality, hotels, conference centres, nursing and care environments, operating theatres and play barns. Teams of all shapes and sizes.

What benefits will VoCoVo bring me?

The core benefit is significantly increased efficiency as your team will now be able to communicate instantly across a wide area, as if they were all in the same room. In other environments such as retail, VoCoVo also impacts the customer experience by enabling colleagues to instantly resolve customer queries and assist with purchase decisions. VoCoVo has also been proven to increase sales and profits.

Over what distance will my team be able to communicate?

In open plan areas, VoCoVo will provide coverage across wide areas: 70-90 meters line of site or 165,000 - 273,000 square feet/15,000-25,000 square meters. Coverage will reduce when passing through walls, floors and ceilings. Large structures, especially thick concrete or metal cladding can significantly reduce coverage. In these cases a repeater may be required (maximum of 3 repeaters on a single VoCoVo Go system)

Guarantee

If you are not completely satisfied with VoCoVo Go starter pack, providing it is returned within 30 days in its original packaging and with no damage, we will provide a full no quibble refund.

Enhance your VoCoVo Go solution with our add ons

- **Headset Pack – pack of 5**
(including integral battery)
- **Headband wearing styles** (pack of 5)
- **Headset**
(includes integral battery and headband – single)
- **Headset charge rack – 5 port**
(including UK power supply)
- **Rugged Handset, charger and power supply**
- **Repeater – maximum of 3**

Grow your VoCoVo Go solution!

Your VoCoVo Go starter pack can be expanded at any time to a full enterprise solution with a huge range of devices and system features such as :



Telephony integration

enables incoming customer telephone calls to be recieved directly



Call Points

with two way communication great for customers to request assistance



Remote linking



Wider coverage



Checkout Keypads

with two way communication perfect for reducing queues at the till



External delivery bay Call Points

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